Use of MyGovHK Profile Data by Bureaux and Departments
Version 23.1 (Effective on 22 Jun 2020 and last updated on 22 Jun 2020)

Each MyGovHK account holder can choose to maintain his/her personal profile data in his/her MyGovHK account. This document specifies the personal profile data that will be sent to government bureaux and departments, and the usage of such data.

A. Use of MyGovHK Profile Data by Easy Sign-on Enabled Online Services

The table below lists the MyGovHK personal profile information that is sent to a bureau or department to establish the link-up of an online service with a MyGovHK account, and also for the use of Easy Sign-on function.

Government Online Service (Bureau / department that provides the online service)	Personal profile information maintained by users in their MyGovHK accounts															
	Email Address	Mobile Number	Prefix	Surname in English	Given Name in English	Full Name in Chinese	Date of Birth	HK Identity Card No.	Passport No.	Marital Status	Residential Address	Postal Address	Home Tel	Office Tel	Education Level	Digital Certificate
Building Records Access & Viewing Online (BRAVO) (Buildings Department)																O **
Change of Address Service (Office of the Government Chief Information Officer)	R (2)	O (2)	O (2)	O (2)	O (2)	O (2)		O (2)	O (2)		O (2)	O (2)	O (2)	O (2)		O **
EC-Ship (HongKong Post)																O **
Electronic General Demand Note (e-GDN) Enquiry (Treasury)	R (4)	O (2)														O **
EMSD Web-based Registration Services (Electrical and Mechanical Services Department)	R (1)															O **

Government Online Service (Bureau / department that provides the online service)	Personal profile information maintained by users in their MyGovHK accounts															
	Email Address	Mobile Number	Prefix	Surname in English	Given Name in English	Full Name in Chinese	Date of Birth	HK Identity Card No.	Passport No.	Marital Status	Residential Address	Postal Address	Home Tel	Office Tel	Education Level	Digital Certificate
eRVD Bill (Rating and Valuation Department)	R (3)		O (3)	O (3)	O (3)	O (3)										O **
eTAX (Inland Revenue Department)				M (1)	M (1)			M (1)								O (1)
Government Photo Store (Information Services Department)																O **
HongKong Post Circular Service (HongKong Post)																O **
Hong Kong Public Library Services (Leisure and Cultural Services Department)																O **
Housing Authority e-Services for Public Rental Housing Application (Housing Authority)																O **
Housing Authority e-Services for Public Rental Housing Tenants (Housing Authority)																O **
Housing Electronic Building Records Online System (HeBROS) (Housing Department)																O **
Interactive Employment Service of Labour Department (Labour Department)																O **
LCSD e-Magazine Service (Leisure and Cultural Services Department)	R (4)															O **

Government Online Service (Bureau / department that provides the online service)	Personal profile information maintained by users in their MyGovHK accounts															
	Email Address	Mobile Number	Prefix	Surname in English	Given Name in English	Full Name in Chinese	Date of Birth	HK Identity Card No.	Passport No.	Marital Status	Residential Address	Postal Address	Home Tel	Office Tel	Education Level	Digital Certificate
Leisure Link Internet Booking Service (Leisure and Cultural Services Department)																O **
Medical Examinations for Radiation Workers (Department of Health)																O **
Music Office Trainee Portal (Leisure and Cultural Services Department)																O **
My Speedpost account (HongKong Post)																O **
Online Checking of Driving Licence Status (Transport Department)	R (2)							O (3)	O (3)							O **
Online Checking of Driving Licence Status (Authorised Person) (Transport Department)	R (2)															O **
Online Government Bookstore (Information Services Department)																O **
Radiation Board Licensing Services (Irradiating Apparatus / Radioactive Substances Licences) (Department of Health)																O **
Radiation Monitoring Services (Corporate Subscribers) (Department of Health)																O **
Radiation Monitoring Services (Individual Users) (Department of Health)																O **

Government Online Service (Bureau / department that provides the online service)	Personal profile information maintained by users in their MyGovHK accounts															
	Email Address	Mobile Number	Prefix	Surname in English	Given Name in English	Full Name in Chinese	Date of Birth	HK Identity Card No.	Passport No.	Marital Status	Residential Address	Postal Address	Home Tel	Office Tel	Education Level	Digital Certificate
Registration of Outbound Travel Information (Immigration Department)	R (2)		O (2)	M (2)	M (2)	O (2)		M (1)								O **
SFO E-link – My Applications to Submit Online Applications (Working Family and Student Financial Assistance Agency)								O (2)								O **
SFO E-link – My Bills to View Student Loan Account & Make Payment (Working Family and Student Financial Assistance Agency)		O (2)						O (2)								O **
SFO E-link – My Counter Appointments to Make Appointments for Submitting Loan / Application Documents (Working Family and Student Financial Assistance Agency)																O **
ShopThruPost for Online Purchase of Stamps and Souvenirs (HongKong Post)																O **
Water Supplies Department Electronic Services (Water Supplies Department)																O **
Youth Employment Start Member Zone (Labour Department)																O **

Legends:

M – The user must provide this profile information in his/her MyGovHK account before the user can link up the particular service with his/her MyGovHK account, or before the user can access the particular government online service via the Easy Sign-on function.

O – It is optional for the user to provide this profile information in his/her MyGovHK account. If the user has provided this information, the information will be

sent to the government online service.
R – Email Address is required for creating a MyGovHK account and will be transferred to the government bureau / department of the respective online service.

Usage of the profile information by government online services:

(1) For checking profile data against departmental record as necessary
(2) For pre-filling the online service registration form (users are allowed to edit the data before submitting the form to the corresponding government bureau / department)
(3) For matching users' data with departmental records to facilitate the improvement of customer service
(4) For registration of new online service accounts

Other Remarks
** The information is sent by MyGovHK to the bureau / department, but neither used nor retained by the bureau / department

B. Use of MyGovHK Profile Data by Government Electronic Forms / Online Services that Allow Users to Trigger an Auto-fill Function

Some government electronic forms / online services allow users to trigger an Auto-fill function (e.g. by pressing an Auto-fill Form button), which enable users to retrieve the profile information stored in their MyGovHK accounts to pre-fill the electronic forms. When a user use this function, all of the profile information listed in the table in section A will be sent to the government electronic form / online service where the user initiated the Auto-fill function. Relevant profile information will be used to pre-fill the form, and the user is allowed to edit it before submission.