

## Use of MyGovHK Profile Data by Bureaux and Departments

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Each MyGovHK account holder can choose to maintain his/her personal profile data in his/her MyGovHK account. This document specifies the personal profile data that will be sent to government bureaux and departments, and the usage of such data.

### A. Use of MyGovHK Profile Data by Easy Sign-on Enabled Online Services

The table below lists the MyGovHK personal profile information that is sent to a bureau or department to establish the link-up of an online service with a MyGovHK account, and also for the use of Easy Sign-on function.

[illegible]

[illegible]

[illegible]



Legends:

M – The user must provide this profile information in his/her MyGovHK account before the user can link up the particular service with his/her MyGovHK account, or before the user can access the particular government online service via the Easy Sign-on function.

O – It is optional for the user to provide this profile information in his/her MyGovHK account. If the user has provided this information, the information will be sent to the government online service.

R – Email Address is required for creating a MyGovHK account and will be transferred to the government bureau / department of the respective online service.

Usage of the profile information by government online services:

- (1) For checking profile data against departmental record as necessary
- (2) For pre-filling the online service registration form (users are allowed to edit the data before submitting the form to the corresponding government bureau / department)
- (3) For matching users' data with departmental records to facilitate the improvement of customer service
- (4) For registration of new online service accounts

Other Remarks

\*\* The information is sent by MyGovHK to the bureau / department, but neither used nor retained by the bureau / department

## **B. Use of MyGovHK Profile Data by Government Electronic Forms / Online Services that Allow Users to Trigger an Auto-fill Function**

Some government electronic forms / online services allow users to trigger an Auto-fill function (e.g. by pressing an Auto-fill Form button), which enable users to retrieve the profile information stored in their MyGovHK accounts to pre-fill the electronic forms. When a user use this function, all of the profile information listed in the table in section A will be sent to the government electronic form / online service where the user initiated the Auto-fill function. Relevant profile information will be used to pre-fill the form, and the user is allowed to edit it before submission.